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## APPENDIX D. NASA TO GSD FLOWDOWN

**Enterprise:** Space Flight

NASA Goal: Create a more secure world and improve the quality of

life by investing in technologies and collaborating with

other agencies, industry, and academia.

**NASA Objective:** Resolve scientific issues that enrich life on Earth by

leading to better design tools in energy, materials,

medical and communication technologies.

**MSFC Goal:** Lead the research and development of space transportation

technologies and systems that support our customers'

needs - strengthening the U.S. launch industry, dramatically increasing safety and reliability, and reducing overall cost.

**MSFC Implementation:** Flight Projects Directorate

MSFC/FPD/GSD Metric: Manage the SSP/RPFS HOSC by completing the

deployment of the ISS Downlink Enhancement

Architecture to White Sands in the second quarter of

FY04.

FPD/GSD Implementation: The deployment of the ISS Downlink Enhancement

Architecture to White Sands was completed in the

second quarter of FY04.

Balanced Scorecard: Support NASA Target

MSFC Value:: Customers

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**Enterprise:** Biological and Physical Research

NASA Goal: Create a more secure world and improve the quality of

life by investing in technologies and collaborating with

other agencies, industry, and academia.

**NASA Objective:** Resolve scientific issues that enrich life on Earth by

leading to better design tools in energy, materials,

medical and communication technologies.

**MSFC Goal:** Support Agency and other center scientific and technical

initiatives and various Agency infrastructure activities in

assigned roles delegated to the center.

**MSFC Implementation:** Flight Projects Directorate

**MSFC/FPD/GSD Metric:** Provide Utilization Support for ISS/RPFS payloads by

providing certified controllers 24x7x365 operations and

and the enhanced/certified ground system.

**FPD/GSD Implementation:** GSD continues to meet and exceed operational service

agreements keeping the following critical services and systems available 24 x 7 x 365: S/G Voice Communication,

Telemetry Processing and Distribution, Command
Preparation and Execution, and Provision of Operations
Control Products. Certified GSD personnel are available

24 x 7 x 365 to support the customer.

Balanced Scorecard: Support NASA Target

MSFC Value:: Customers